



## Toby's Pet Care Service Agreement

**PLEASE NOTE:** The utmost care will be given in watching both your pet(s) and your home. However, due to the extreme unpredictability of animals, we cannot accept responsibility for any mishaps of any extraordinary or unusual nature (i.e. biting, furniture damage, accidental death, etc.) or any complications in administering medications to the animal. Nor can we be liable for injury, disappearance, death or fines of pet(s) with access to the outdoors.

Are pets secured in home or yard? : \_\_\_\_\_

### Terms and Conditions

This is the contractual part; please fill in all the blanks and be sure to read carefully.

1. The parties herein agree as follows: The initial term of this contract shall be from \_\_\_\_\_ through \_\_\_\_\_
1. In the event of early return home, client must notify Toby's Pet Care promptly to avoid being charged for unnecessary visits(s).
2. The baseline fee is \_\_\_\_\_ x (number of visits) \_\_\_\_\_ for a total of \_\_\_\_\_ . Other fees for additional services or circumstances may apply. Any additional visits made or services performed shall be paid for at the agreed contract rate. Toby's Pet Care is authorized to perform care and services as outlined on this contract. Toby's Pet Care is also authorized by Client (name entered below) to seek emergency veterinary care with release from all liabilities related to transportation, treatment, and expense.
3. Should specified veterinarian be unavailable, Toby's Pet Care is authorized to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian. Client agrees to reimburse Toby's Pet Care for expenses incurred, plus any additional fee for attending to this need or any expenses incurred for any other home/ food/supplies needed.
4. In the event of inclement weather or natural disaster, Toby's Pet Care is entrusted to use best judgment in caring for pet(s) and home. Toby's Pet Care will be held harmless for consequences related to such decisions.
5. Toby's Pet Care agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. Inconsideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Toby's Pet Care except those arising from negligence or willful misconduct on their part.
6. Client understands this contract also serves as an invoice and takes full responsibility for PROMPT payment of fees BEFORE OR AT THE TIME OF SERVICE. A handling fee (\$30) will be charged on all returned checks. First time clients or clients with a history of late payment and will be required to pay in advance before services are rendered. In the

event it is necessary to initiate collection proceedings on the account, Client will be responsible for all attorney's fees and costs of collection.

7. In the event of personal emergency or illness of Toby's Pet Care, Client authorizes them to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Client will be notified in such a case.
8. All pets are to be currently vaccinated. Should Toby's Pe Care be bitten or otherwise exposed to any disease or ailment received from Client's animal which has not been properly and currently vaccinated, it will be the client's responsibility to pay all costs and damages incurred by the victim.
9. Toby's Pet Care reserves the right to terminate this contract at any time before or during its term. If Toby's Pet Care, in its sole discretion, determines that Client's pet poses a danger to health or safety, Client authorizes pet to be placed in a kennel, with all charges there from to be charged to client.
10. Client authorizes this signed contract to be valid approval for future services of any purpose provided by this contract permitting Toby's Pet Care to accept telephone reservations for service and enter premises without additional signed contracts or written authorization.

I have reviewed this Service Agreement for accuracy and understand the contents of this form. I have also read and understood the Policies & Procedures of Toby's Pet Care which can be found online at our website at <http://tobyspetcare.com/policies-and-procedures/>

Date: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Toby's Pet Care: \_\_\_\_\_